

Terms and conditions of use

Welcome to our website. This site offers our services and products to our customers. We appreciate your interest in <https://www.stonecoldstudios.co.uk/> and your visit to this site. The following "Terms of Use" set forth the basic rules that govern your use of this site. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use. The term '<https://www.stonecoldstudios.co.uk/>' or 'us' or 'we' refers to the owner of the website. The term 'you' refers to the user or viewer of our website.

Introduction and Acceptance of Agreement

The use of this website is subject to the following terms of use:

- a) Please read these Terms and Conditions carefully before using the <https://www.stonecoldstudios.co.uk/> website operated by us. These terms and conditions shall govern your use of our website.
- b) By accessing using our website, you accept these terms and conditions in full; accordingly, if you disagree with these terms and conditions or any part of these terms and conditions, you must not use our website.
- c) You must be at least 18 years of age to use our website; by using our website or agreeing to these terms and conditions, you warrant and represent to us that you are at least 18 years of age.
- d) Our website uses cookies; by using our website or agreeing to these terms and conditions, you consent to our use of cookies in accordance with the terms of our privacy and cookies policy.
- e) The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- f) Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- g) This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- h) Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- i) From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- j) Your use of this website and any dispute arising out of such use of the website is subject to the laws of England.

Terms of Sale

- a) By placing an order you are offering to purchase a product on and subject to the following terms and conditions. All orders are subject to availability and confirmation of the order price.
- b) In order to shop on this Site, simply select the product you want to purchase, the desired quantity and size, and click "ADD TO CHART" or "BUY NOW." When you've completed shopping, click the "CHECKOUT" button and follow the instructions to checkout and complete your order.
- c) Please note that you may change the contents or edit the quantities of items in your shopping cart by "EDIT CHART".
- d) If your "ORDER SUMMARY" is correct for you, you will write your shipping details. After "DELIVERY METHOD" and "PAYMENT" section you can see "REVIEW & PLACE ORDER"
- e) After your payment, your order will be processed.
- f) Dispatch times may vary according to availability and subject to any delays resulting from postal delays or force majeure for which we will not be responsible.
- g) In order to contract with <https://www.stonecoldstudios.co.uk/> you must be over 18 years of age and possess a valid credit or debit card issued by a bank acceptable to us.

- h) <https://www.stonecoldstudios.co.uk/> retains the right to refuse any request made by you. If your order is accepted we will inform you by email and we will confirm the identity of the party which you have contracted with.
- i) This will usually be <https://www.stonecoldstudios.co.uk/> or may in some cases be a third party. Where a contract is made with a third party <https://www.stonecoldstudios.co.uk/> is not acting as either agent or principal and the contract is made between yourself and that third party and will be subject to the terms of sale which they supply you.
- j) When placing an order you undertake that all details you provide to us are true and accurate, that you are an authorized user of the credit or debit card used to place your order and that there are sufficient funds to cover the cost of the goods. The cost of foreign products and services may fluctuate. All prices advertised are subject to such changes.
- k) On occasion, information on this Site may contain errors, including, without limitation, typographical errors, inaccuracies, or omissions related to product availability, special offers, product promotions, pricing information, product descriptions, or product shipping charges and transit times.
- l) <https://www.stonecoldstudios.co.uk/> reserves the right to, at any time and without prior notice, correct any errors, inaccuracies or omissions and to change or update information or cancel orders if any information on this Site is inaccurate (including after you have submitted your order).
- m) Products offered through this Site are offered subject to availability. While we do our best to ensure that product and pricing information is current and complete, we are not liable for inaccurate information or for any information that has been omitted or is out of date.
- n) Prices for products and services are quoted in GBP. We may, from time to time, offer promotions for shipping and other discounts on purchases.
- o) We reserve the right to suspend any such promotions, update product information, change prices and adjust shipping and handling fees at any time without notice.
- p) Furthermore, we reserve the right to change, limit, refuse, or cancel any order you place with us in our sole discretion.
- q) In the event we make a change to or cancel an order, we will attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made.

Return + Exchange Policy

- a) If you're not completely happy with a purchase we will exchange it or offer a refund based upon the original payment method within 14 days of the date you receive the product.
- b) Returns with proof of purchase (receipt, invoice, order confirmation page, order details page, order emails) will be refunded in the manner in which the original purchase was made. If you don't have proof of purchase, we could not exchange or return. In addition, the product must be in its original package and definitely not worn or used. Return postage will be paid by the buyer. If there appears to be a fraud or abuse, we may not return your item.
- c) If you use or wear the products, we will no longer be able to accept the return because of hygienic reason.
- d) When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.
- e) The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.

Retention of right to change offering

We may, without prior notice, change the services and products; stop providing the services and products or any features of the services and products we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

Cancellation and suspension of account and/or purchase transaction

We may:

- (a) suspend your account and/or purchase transaction;
- (b) cancel your account; and/or purchase transaction
- (c) edit your account details and/or purchase transaction,
at any time in our sole discretion without notice or explanation.

Right to change and modify Terms

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these page periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

Promotional emails and content

You agree to receive from time to time promotional messages and materials from us, by mail, email or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time.

Contact

You can contact us at any time by email, using thestonecoldstudios@gmail.com.

If you have any questions or comments regarding these Terms, our Privacy Notice, or this Site, please feel free to contact us by e-mail.